



Integrated Quality, Health & Safety and Environmental Policy

AR Controls (Pty) Ltd specialises in the Design, Development, Import, Refurbishment, and Manufacturing of a comprehensive range of internationally recognised **Valves, Actuators and Instrumentation**, designed to isolate and control erosive and corrosive media.

We operate an **Integrated Quality, Health & Safety, and Environmental (SHEQ) Management System** aligned with **ISO 9001:2015, ISO 45001:2018, and ISO 14001:2015**, supporting the company's strategic direction.

AR Controls abides with International Standards in all areas, especially:

- **Customer Satisfaction and Product Quality**

We supply products and services that consistently meet agreed customer, statutory and regulatory requirements, and seek to understand and meet customer needs and expectations to enhance satisfaction and long-term relationships.

- **Health and Safety at Work**

We provide and maintain safe and healthy working conditions for all employees, contractors and visitors by identifying hazards, assessing risks and eliminating or reducing them as far as reasonably practicable, and by consulting with and encouraging the participation of workers on matters affecting their health and safety.

- **Environmental Protection**

We protect the environment and prevent pollution arising from our activities, products and services by using energy and resources efficiently, minimising waste and managing significant environmental aspects responsibly.

- **Compliance and Continual Improvement**

We comply with all applicable legal and other requirements related to quality, health & safety and the environment, and we set, monitor and review measurable SHEQ objectives and targets to drive continual improvement in performance and customer satisfaction.

- **People, Competence and Awareness**

We ensure employees are competent through appropriate recruitment, training and development, and we promote awareness of individual SHEQ responsibilities at all levels of the organisation.

This Policy is communicated to all persons working for or on behalf of AR Controls, is available to interested parties, and is reviewed at least annually to ensure its continuing suitability, adequacy and effectiveness.

THE IMPLEMENTATION OF THIS POLICY IS THE RESPONSIBILITY OF EACH INDIVIDUAL PERSON, CLOSED CORPORATION OR COMPANY EMPLOYED BY AR CONTROLS TO PROVIDE GOODS, SERVICES OR CARRY OUT WORK.